

## Data protection information for users of our newsletters

<p>Pursuant to Articles 13, 14 and 21 of the General Data Protection Regulation (GDPR), we hereby provide you with information on how we process your personal data and on your claims and rights under the data protection legislation.</p>	
<p><b>Who is responsible for data processing and who can I contact?</b></p>	<p>Name and contact details of the controller:</p> <p>Landesbank Hessen-Thüringen Girozentrale Public-Law Institution (Anstalt des Öffentlichen Rechts) Neue Mainzer Strasse 52-58 60311 Frankfurt am Main Phone: +49-69-9132-01</p>
	<p>You can contact our bank <b>Data Protection Officer</b> at:</p> <p>Landesbank Hessen-Thüringen Girozentrale Public-Law Institution (Anstalt des Öffentlichen Rechts) Data Protection Officer Kaiserleistrasse 29 - 35 63067 Offenbach Phone: +49-69-9132-01 Email: <a href="mailto:datenschutz@helaba.de">datenschutz@helaba.de</a></p>
<p><b>Categories of personal data being processed and sources from which these data originate:</b></p>	<p>We process your email address and optionally the form of address, your first name, surname and institution's name in order to send out the newsletter. Your data will be collected directly from you. For legal reasons, a confirmation mail will be sent to the email address you first entered to receive the newsletter using the double opt-in method. This confirmation mail is used to check whether the owner of the email address as the data subject has authorised receipt of the newsletter. When you register for the newsletter we also store the IP address of the computer system used at the time of registration and issued by the Internet service provider (ISP), together with the date and time of registration. Collection of these data is required to enable us to re-trace a (potential) misuse of the email address at a later date; it therefore serves as a legal safeguard.</p>
<p><b>Purposes for which the personal data are to be processed and the legal basis for this:</b></p>	<p>We process your personal data for the purpose of providing you with the newsletter on current topics, products, the industry and events. The legal basis is Art. 6 para. 1 lit a GDPR (consent).</p>
<p><b>Recipients or categories of recipients of the personal data:</b></p>	<p>We will not, in principle, forward your data to third parties. However, we may use processors for the purposes mentioned, who will then process your personal data. These are companies in the categories of IT services, logistics, printing services and telecommunications.</p>
<p><b>Data transfer to a third country:</b></p>	<p>In principle, we do not intend to transfer data to entities in countries outside the European Union or the European Economic Area (so-called third countries). Such a transfer will only take place if you have granted your consent or if it occurs in the context of order processing.</p> <p>If data is transferred to third parties whose registered office or place of data processing is not located in a member state of the European Union, another state party to the Agreement on the European Economic Area or a state for which an adequate level of data protection has been established by a decision of the European Commission, they shall be bound to comply with written instructions and, through the agreement of the EU standard contractual clauses, with the data protection level in Europe.</p>
<p><b>Period for which the personal data</b></p>	<p>We will store your personal data for the duration of the consent. Once</p>

<p><b>will be stored:</b></p>	<p>your consent has been withdrawn or the purpose ceases, your personal data will no longer be stored.</p>
<p><b>Data subject rights:</b></p>	<p>You have the <b>right of access</b> pursuant to Article 15 GDPR, the <b>right to rectification</b> pursuant to 16 GDPR, the <b>right to erasure</b> pursuant to Article 17 GDPR, the <b>right to restriction of processing</b> pursuant to Article 18 GDPR, the <b>right to object arising</b> from Article 21 GDPR and the <b>right to data portability arising</b> from Article 20 GDPR. With regard to the right of access and the right to erasure, the restrictions pursuant to Sections 34 and 35 of the German Federal Data Protection Act (BDSG) apply.</p> <p>In addition, you have the right to lodge a complaint with a competent data protection supervisory authority (Article 77 GDPR in conjunction with Section 19 BDSG).</p> <p>The competent supervisory authority for Helaba since 1st of January 2024 is as follows:</p> <p>The Hessen Commissioner for Data Protection and Information Security          Gustav-Stresemann-Ring 1          65189 Wiesbaden          Credit Institutions Department          Phone: +49-0611-1408-0          Fax: +49-0611-1408-900-901          Email: <a href="mailto:poststelle@datenschutz.hessen.de">poststelle@datenschutz.hessen.de</a></p> <p>Pursuant to Section 2 (1) of the Treaty on the Formation of a Joint Savings Bank Organization Hesse-Thuringia, the responsibility of the supervisory authority shall alternate between Hesse and Thuringia every four years.</p> <p>You may withdraw your consent to the storage of your personal data, which you granted us for the dispatch of the newsletter at any time with future effect. To withdraw your consent, click on the unsubscribe link which is found in every newsletter. You also have the option to unsubscribe from the newsletter directly on our registration page, or to notify us in another way that you wish to unsubscribe. If you withdraw your consent, we will stop sending you our newsletter.</p>
<p><b>Information on whether a duty exists to make available the personal data.</b></p>	<p>No statutory or contractual requirement exists for you to make your personal data available, nor is it required to conclude a contract. If you do not make your personal data available, you will not be able to receive information via our newsletter.</p>