

## Data protection information for video surveillance

<p>Pursuant to Articles 13, 14 and 21 of the General Data Protection Regulation (GDPR), we hereby provide you with information on how we process your personal data and on your claims and rights under the data protection legislation.</p> <p>Which data specifically are processed and the way they are used is guided primarily by the schedule video recordings.</p>	
<p><b>Who is responsible for data processing and who can I contact?</b></p>	<p>Name and contact details of the controller:</p> <p>Landesbank Hessen-Thüringen Girozentrale Public-Law Institution (Anstalt des Öffentlichen Rechts) Neue Mainzer Strasse 52-58 60311 Frankfurt am Main Phone: +49-69-9132-01</p>
	<p>You can contact our bank <b>Data Protection Officer</b> at:</p> <p>Landesbank Hessen-Thüringen Girozentrale Public-Law Institution (Anstalt des Öffentlichen Rechts) Data protection officer Kaiserleistrasse 29 - 35 63067 Offenbach Phone: +49-69-9132-01 Email: <a href="mailto:datenschutz@helaba.de">datenschutz@helaba.de</a></p>
<p><b>Purposes for which the personal data are processed and the legal basis for this:</b></p>	<p>We process your personal data for the purposes of preventing and solving vandalism, securing evidence/detecting criminal offences, detecting unauthorised access, allowing/denying access to the premises, asserting claims under civil law and protecting our employees, customers and other visitors. The legal basis is Art. 6(1)(f) GDPR.</p>
<p><b>Categories of personal data being processed and sources from which these data originate:</b></p>	<p>We monitor security-relevant areas inside and outside our buildings and premises using video surveillance (live streaming) and video recording. In the area covered by the mounted cameras we process, among other things, the images of persons who enter and remain in security-relevant areas and other identifying features such as the clothing and belongings of such persons.</p>
<p><b>Recipients or categories of recipients of the personal data:</b></p>	<p>Video data are only evaluated should an event occur. We may commission external service providers with the evaluation of the video surveillance. In addition to the live streaming, they will also be given access to recordings of the video cameras within their contractually defined area of responsibility.</p> <p>If the house rules are violated, a criminal offence is committed or if statutory provisions require it, recordings can and must be passed on to public authorities such as the police.</p>
<p><b>Data transfer to a third country:</b></p>	<p>Your data will not be transmitted to third countries (countries outside the European Economic Area - EEA).</p>
<p><b>Period for which the personal data will be stored:</b></p>	<p>The video material is usually not recorded or stored. Where it is recorded, i.e. schedule recording, alarm recording or continuous recording, the recording is deleted following expiry of the periods defined for the location unless it is required as part of a criminal investigation, for example.</p>
<p><b>Data subject rights:</b></p>	<p>You have the right of access pursuant to Article 15 GDPR, the right to rectification pursuant to 16 GDPR, the right to erasure pursuant to Article 17 GDPR, the right to restriction of processing pursuant to Article 18 GDPR, the right to object arising from Article 21 GDPR and the right to data portability arising from Article 20 GDPR. With regard to the right of access and the right to erasure, the restrictions pursu-</p>

	<p>ant to Sections 34 and 35 of the German Federal Data Protection Act (BDSG) apply. In addition, you have the right to lodge a complaint with a competent data protection supervisory authority (Article 77 GDPR in conjunction with Section 19 BDSG).</p> <p>Since 1 October 2020, the competent supervisory authority for Helaba has been as follows: The State Commissioner for Data Protection and Information Security of the State of Thuringia Hässlerstrasse 8 99096 Erfurt Phone: +49-57-311-2900 Fax: +49-57-311-2904 Email: <a href="mailto:poststelle@datenschutz.thuringen.de">poststelle@datenschutz.thuringen.de</a></p> <p>Pursuant to Section 2 (1) of the Treaty on the Formation of a Joint Savings Bank Organization Hesse-Thuringia, the responsibility of the supervisory authority shall alternate between Hesse and Thuringia every four years.</p> <p>1 January 2024 onwards: The Hesse Commissioner for Data Protection and Freedom of Information Gustav-Stresemann-Ring 1 65189 Wiesbaden Credit Institutions Department Phone: +49-0611-1408-0 Fax: +49-0611-1408-900-901 Email: <a href="mailto:poststelle@datenschutz.hessen.de">poststelle@datenschutz.hessen.de</a></p> <p>You may withdraw your consent to the processing of your personal data at any time. The same applies to the withdrawal of declarations of consent issued to us before the EU General Data Protection Regulation came into force, i.e. before 25 May 2018. Please note that the withdrawal applies with future effect and does not affect processing undertaken before the withdrawal.</p>
<p><b>Note if processing is based on Art. 6(1)(f), the legitimate interests pursued by a controller or a third party:</b></p>	<p>We process the above-mentioned personal data in the prevailing interest in order to protect against and fend off criminal offences such as robbery, theft, kidnapping, arson, damage to property, trespass, to protect the property of our employees, customers and visitors and to safeguard our equipment.</p>
<p><b>Information on whether a duty exists to make available the personal data:</b></p>	<p>You make your data available by being in the coverage area of video surveillance equipment. We affix notes at places where we deploy video surveillance to alert you to its use. In areas where video surveillance is a legal requirement we are unable to make available your data (video surveillance) to you even if you explicitly request it. In all other areas, video surveillance may be dispensed with provided that you let us know your justified reasons (objection) and if we are unable to provide any compelling legitimate grounds for the processing, which outweigh your interests, rights and freedoms (weighing up of interests).</p>
<p><b>Information on the existence of automated individual decision-</b></p>	<p>No automated decision-making or profiling takes place.</p>

making, including profiling, pursuant to Art. 22(1) and (4) GDPR:	
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## Information on your right to object pursuant to Article 21 GDPR

### Right to object in individual cases

You have the right at any time, for reasons resulting from your particular situation, to object to the processing of personal data relating to you on account of Article 6(1)(e) GDPR (data processing in the public interest) and Article 6(1)(f) GDPR (data processing for the purposes of weighing up interests); this also applies to profiling within the meaning of Article 4(4) GDPR that is based on this provision.

If you withdraw your consent, we will no longer process your personal data unless we are able to provide evidence of binding justified reasons for such processing which outweigh your interests, rights and freedoms, or if the processing serves to assert, exercise or defend legal claims.

### Recipient of an objection

The objection may be submitted informally, quoting the reference “Objection” and stating your name, address and date of birth. It should be addressed to:

Landesbank Hessen-Thüringen Girozentrale  
Public-Law Institution (Anstalt des Öffentlichen Rechts)  
Helaba Data Protection Officer  
Kaiserleistrasse 29– 35  
63067 Offenbach  
Email: [datenschutz@helaba.de](mailto:datenschutz@helaba.de)