13 July 2020

Coronavirus: Information for our clients

Dear clients,

The important message for you is that we continue to be at your service.

We will keep you informed on this page about Covid-19-related news.

You can find the latest updates first.

Update for Commercial Real Estate clients

04.02.2020

Helaba is joining the vdp's moratorium 3.0 on Commercial Real Estate Finance extension of payment of amortizations.

Please find the moratortium document in German below.

vdp-Moratorium für gewerbliche Immobilienfinanzierungen
PDF | 200,92 KB

Repayment deferral for commercial property finance

04.02.2021

Helaba has joined the vdp's moratorium on repayment deferrals for commercial property finance ('vdp Repayment Moratorium 3.0').

Liquidity support for businesses in Hesse

31.03.2020

In cooperation with the State of Hesse, WIbank is providing liquidity support to help businesses in Hesse overcome the coronavirus crisis.

Find out more at

www.wibank.de/corona ↗

Coronavirus: Information for our clients

20.03.2020

The novel coronavirus SARS-CoV-2 is also increasingly spreading in Germany and Helaba takes this situation extremely seriously. We are carefully monitoring current developments and have introduced measures to help curb the spread of the virus. In doing so, we are acting in accordance with recommendations on reducing the need for personal contact – also known as social distancing - issued by the German Robert Koch Institute (RKI).

Despite everything that is going on within our bank in this regard - the important message for you is that we continue to be at your service.

In addition to our primary obligation to protect our employees, we are also committed to ensuring that our business operations can continue as normal. Our aim is that you - our clients - should not be disadvantaged in any way by this situation.

You can contact your dedicated client relationship manager by telephone or e-mail as usual. We have taken steps to ensure that any business activities you conduct with us can be processed, both off- and online, as before. You can also continue to access all services provided through our client portals.

As your reliable partner, we will do everything in our power to provide you with the service you are accustomed to in this extraordinary situation and to keep any delays to business transactions to a minimum.

We will continue to keep you informed of the rapidly changing situation on this page. Please accept our sincere appreciation for your patience and flexibility.

Contact